

**CITIZEN**

**Service Manual**

**Model: CBM-920**

**Dot Matrix Printer**

**Rev. 1.00 Newly Issued on May. 25. 1998**

**Japan CBM Corporation  
Information Systems Div.**

## CONTENTS

1. HANDLING AND MAINTENANCE OF PRINTER .....	4
2. SPECIFICATIONS .....	4
2-1 Basic Specification.....	4
3. DISASSEMBLY AND REASSEMBLY .....	5
3-1 Disassembly Procedure.....	5
3-2 Reassembly Procedure .....	7
4. TROUBLESHOOTING .....	8
4-1 Trouble Shooting Procedure.....	8
4-2 Trouble Shooting Guide.....	9
5. SERVICE PARTS LIST .....	10
5-1 Parts List for Mechanism.....	10
5-2 Disassembly Drawing.....	11
5-3 Parts List for Control Board .....	12
5-4 Parts Layout Drawing.....	14
5-4-1 Main PCB Assy for CBM-920-PF(Parallel Interface).....	14
5-4-2 Main PCB Assy for CBM-920-RF(Serial Interface).....	15
5-4-3 Drawing for Jumper Lead.....	16
6. DRAWINGS.....	17
6-1 Circuit .....	18
6-1-1 Block Diagram.....	18
6-1-2 Coverall Wiring Diagram.....	19
6-2 Circuit Diagram.....	20
6-2-1 CBM-920-PF(Parallel Interface) .....	20
6-2-2 CBM-920-RF(Serial Interface).....	21

This is a “Table of Contents preview” for quality assurance

The full manual can be purchased from our store:

[https://the-checkout-tech.com/manuals/Citizen/CBM-920 service manual.html](https://the-checkout-tech.com/manuals/Citizen/CBM-920%20service%20manual.html)

And our free Online Keysheet maker:

<https://the-checkout-tech.com/Cash-Register-Keysheet-Creator/>

[HTTPS://THE-CHECKOUT-TECH.COM](https://THE-CHECKOUT-TECH.COM)