

### 6. Service Mode (SRV) Operation

To go into SRV mode, the service key (LKGIM7113RCZZ) is required for service mode operation.

#### 6-1. Reset Operation

At SRV mode (SRV1), the following 2 types of reset operations are provided.

##### (1) Master Reset

When the Master Reset is executed, the data stored in all the memories will be initialized such as preset memories. And all the totalizers/counters/date and time are cleared to zeroes.

##### [Key Operation]

- ① Turn the mode switch to SRV2 mode.
- ② Holding down the numeric 9 key, then turn the mode switch to SRV1.

- ③ (For ER2385) Enter 90 and press **CA/AT** key. (For ER2395) Enter 91 and press **CA/AT** key.

9 0 → CA/AT

9 1 → CA/AT

- ④ Upon pressing **CA/AT** key, the master Reset is finalized.

Note: To verify the contents of the memories after Master Reset or Service Preset programming. A print message shown in Fig. 6-1 is given by doing following key operation.

9 0 0 → @/FOR → CA/AT

##### (2) Program Reset

By turning the mode switch from SRV2 to SRV1 mode, the register returns to initial status even while in a locked status or any registrations.

However, all the data before the reset are kept maintained except for resetting date and time memories.

Note: Job #901-D (Tabulation preset) varies by each country though, after Master Reset it will always be set at 2 (0.00). Therefore, you may be required to re-program the tabulation suitable for your country.

*Ink Roller*

*PIN NR0LR6638RCZZ*

*8166.45*

Fig. 6-1

		Initial Preset After Master Reset	
		(ER2385)	(ER2395)
		00-00-00	00-00-00
		900#	900#
Service preset	901	0002	0002
	902	0015	0015
	903	0510	0810
	904	1070	3070
	905	1331	1331
	906	3505	3555
	907	3577	3577
	908	1037	5127
	909	7777	7777
	910	3173	7173
	911	7733	7733
Z1, Z2 counters	Z	0000 1	0000 1
	Z	0000 2	0000 2
GT1 totalizer	1	GT 000000 0000.00	GT 000000 0000.00
	2	GT 000000 0000.00	GT 000000 0000.00
GT2 totalizer	3	GT -000000 0000.00	GT -000000 0000.00
	3	GT -000000 0000.00	GT -000000 0000.00
Time		12-00 000-0001	12-00 000-0001A

Register No.      Consecutive Number      Cashier Code

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The full manual can be purchased from our store:

<https://the-checkout-tech.com/manuals/sharp/ER-2385> and [ER-2395 SRV Mode program](https://the-checkout-tech.com/manuals/sharp/ER-2395)

And our free Online Keysheet maker:

<https://the-checkout-tech.com/Cash-Register-Keysheet-Creator/>

[HTTPS://THE-CHECKOUT-TECH.COM](https://THE-CHECKOUT-TECH.COM)