

Debitek Cash Register Debit Card Terminal For Sharp 3310 Enhanced Registers Installation and Operation Manual

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The [CA/AT] Key

Operating Instructions

The operation of the Sharp 3310 with a Debittek Cash Register Debit Card Terminal (DCT) is very similar to a non-card system. In normal operation, the only difference is which tender key is pressed to complete the transaction; use [DEBIT] for card and [CASH] for cash. Special procedures for debit card operation are covered below.

No Card

Pressing [DEBIT] with no card in the DCT causes the following error message:

COLLECT \$x.xx

An alarm will sound. Ask the customer to insert their card, and the Debittek DCT will deduct the proper amount from the card. If the transaction was intended to be a cash sale and [DEBIT] was pressed in error, refund the previous card sale and re-enter the transaction as a cash sale. See the "Refunds" section in this manual for details on refunding a debit transaction.

Card Balance Too Low

If the amount of the transaction is greater than the balance on the card, the card balance will be reduced to \$0.00, and the card will be ejected. The amount remaining will be displayed in the following message along with an alarm:

COLLECT \$x.xx

[Click here to download the full manual at THE-CHECKOUT-TECH.COM](http://THE-CHECKOUT-TECH.COM)