Contents

1	Welcome
	Before Starting1
	Using the Programming Menu1
	Using Buttons2
	What's in the Box?2
	Important Phone Numbers2
2	Getting Started
	Getting Started3
	Setting the Language5
	Installing the Paper Roll5
	Setting the Date And Time6
	Programming the Sales Tax7
	PC-Based Software8
3	Getting To Know the Cash Register
	Turning the Register Off and On10
	Using the Mode Key Area11
	About the Displays11
	Lifting and Lowering the Customer Display12
	Adjusting the Touch Screen12
	Using the Touch Screen13

4

Using Power Saving Mode	17
Using the Cash Drawer	
Osing the Cash Diawei	10
Setting Up Your Cash Register - the Basics	
Setting Working Mode	21
Setting Alphanumeric Descriptions	23
Using Double Wide Characters	24
Setting Header Messages and Footer Messages	25
Printing Picture Logos on Receipts	27
Printing Options on Receipts	28
Setting Clerk Numbers and Names	28
Using the Clerk System	30
Setting X and Manager Passcodes	30
Setting the Machine Number	32
Programming Department Keys	32
Programming Department Names and Numbers	34
Setting High Digit Lock-out (HDLO)	34
Programming Department Preset Price	35
Programming Tax Status	35
Setting the Group	35
Setting Standard, Gallonage or Negative Mode	35
Setting Department Type	36
Setting Age Limits	36
Setting the KP	37
Programming the Credit Key	37
Programming PLU Descriptions	38
Programming PLUs without a Barcode Reader	39
Programming PLUs with the Optional Barcode Reader	40
Mapping PLUs to Direct PLU Keys	40
Editing a PLU	41
Deleting a PLU	42
Printing the Program Confirmation Report	42
Before Going to Register Mode	43
Running the Options Dump Report	43
Clearing Errors	43

5	Setting Up Your Cash Register for Restaurant Mode	
	Setting Restaurant Mode	44
	Setting Cooking Messages	45
	Happy Hour Settings	46
	Restaurant Reports	46
6	Navigating Your Cash Register Parameters	
	401 Department Settings	48
	402 PLU Settings	48
	403 Clerk Settings	48
	404 Tax Settings	48
	405 Text Message	48
	406 Options	49
	Printing Parameters Settings	49
	System Options Settings	53
	System Configuration Settings	55
	Return to Machine to Default Settings	56
	Options Dump Report	57
	407 Others	57
	411 Direct PLU Setting	57
	412 Coupon Setting	57
	413 Discount Setting	57
	414 HALO Setting	58
	415 Cash in Drawer Limit	58
	416 FC Setup	58
	417 Age Limit Setting	59
	418 [Credit] Name	59
	419 Cooking Message Set	59
	420 Happy Hour Setting	59
	421 Picture Logo Choice	59
	422 Counter /No Setting	
	423 PC Communication	60
	424 ISP Upgrade	60
	425 Version Information	60
	426 System Information	60

427 RAM Logo Download	60
7 Ringing up Sales and Using Training Mode	
Ringing up Sales	
Ringing up Sales without a PLU Number	
Ringing up Sales with a PLU Number	
Ringing up Sales with a Direct PLU Key	
Ringing up Sales with the Optional Royal Barcode Read	
Printing Receipts	
Receipt on Demand	
Using Tables	
Opening and Closing Tables	65
Transferring Tables	66
Viewing Active Tables	
Using Cooking Messages	67
Printing the Bill	
Closing Out or Ending Tables	68
Using Training Mode	68
Setting the Training Passcode	69
Entering and Exiting Training Mode	70
8 Programming Complex Tax Rates	
About Tax Systems	71
USA Tax - Choosing Straight Add-On Rate or Table Tax	71
Tax Limits	72
Selecting the Tax System	72
Programming Straight Add-on Tax in the United States	73
Programming Table Tax in the United States	74
Calculating Your Tax	75
Example Tax Worksheet	77
The Worksheet	78
Using Canadian Tax Rates	79
Using VAT Tax Rates	80
Printing a Confirmation Report	80

TS1200MW User's Guide

9	Running Reports	
	Running the Department Confirmation Report	82
	Running the PLU Confirmation Report	82
	Running the Clerk Confirmation Report	82
	Running Management Reports	83
	About X Reports	83
	About Z Reports	85
	Running Reports	87
	Financial Report Example	87
	More Information about the Electronic Journal (EJ) Reports	88
10	Maintenance and Options	
	Cleaning the Touch Screen	92
	Installing a Replacement Paper Roll	92
	About the Serial Port	93
	Connecting the Cash Register to a PC	94
	About the Battery	95
11	Troubleshooting	
	Paper End or Other Printer Errors	96
	No Receipt Printing	97
	No Printing on the Receipt	97
	The Cash Register Screen goes Dark	97
	Electronic Journal Memory Errors	97
	The Cash Register Does Not Work at All	98
	Opening the Cash Drawer When There is no Power	98
	Performing a Partial Reset	99
	Performing a Master Reset	99
	If Nothing Helps	99
	Error Messages	100
12	Examples	
	Transaction Codes	104
	Sample Receipt	105
	Adding Tax to a Non-Taxable Department	106
	Active Table Pickup	106

TS1200MW User's Guide

Bill Print	106
Cash Sale With Tendering Change	106
Cash Sale Without Tendering Change	107
Charge Sale	107
Credit/Charge Refund	107
Check Sale	108
Cooking Messages	108
Using Preset Messages	108
Using Manual Messages	109
Coupon Discount Sale	109
Credit Sale	109
Dept Shift Button and Departments above 40	110
Direct (Hard) PLUs	110
Exempting Tax On An Item	110
Exempting Tax on the Entire Sale	111
Foreign Currency Sale	111
Gallonage Sales Transaction	112
Misc. Sale	112
Multiplication of a Department Unit Price	112
Multiplication of a Direct (Hard) PLU	113
Multiplication Sale and Overriding a Preset Department Price	113
Multiplying By A Fraction	113
No-Sale Function (Opening the Cash Drawer)	114
Opening and Closing Tables	114
Paid-Out Sale	114
Percentage Discount Sale	
PLU Sale	115
Received-On-Account Sale	115
Registering a Department Unit Price	116
Registering a Reference Number/Message	116
Return Sale	116
Refunding Cash	117
Split Tendering Sale	117
Transferring Tables	118

Inda	AV	122
	Мето	132
	Manufacturer's Limited Warranty	130
	Software Licensing Agreement	
	CAUTIONS AND WARNINGS	127
	Safety and Legal Notices	127
	Specifications and Safety	126
Pro	duct Information	
	Voiding a Sale	125
	Voiding an Entire Sale before Finishing the Sale	124
	Voiding a PLU Sale with a Percentage Discount	124
	Voiding a PLU Sale with a Coupon Discount	123
	Voiding a PLU Multiplication Sale	123
	Voiding a PLU Sale	123
	Voiding a Department Multiplication Sale	122
	Voiding a Multiplication of a Department Preset Price	122
	Voiding a Percentage Sale	121
	Voiding a Department Preset with a Percentage Discount	
	Voiding a Department Preset with a Coupon Discount	120
	Voiding a Department Preset Price	120
	Voiding a Coupon Sale	119
	Voiding Cooking Messages	119
	Using the Error-Correct /Void Button	118

TS1200MW User's Guide vii

This is a "Table of Contents preview" for quality assurance

The full manual can be purchased from our store:

https://the-checkout-tech.com/manuals/Royal/TS1200MW user programming manual.htm

And our free Online Keysheet maker:

https://the-checkout-tech.com/Cash-Register-Keysheet-Creator/

HTTPS://THE-CHECKOUT-TECH.COM